Using web browsers with Learning Tools

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This article describes how to make Safari and Chrome work with Canvas learning tools.

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Privacy and Learning Tools

Learning tools approved at Wharton or Penn for use inside a Canvas site have been reviewed for compliance with the University's privacy guidelines. Each of these tools will never contain advertising and will only track your usage while working with that specific tool.

However, content and privacy settings in Chrome and Apple Safari browsers include features which have begun to regularly treat learning tools as "third-party" content. You may need to either change these settings in order to use Chrome or Safari to access these tools, or use one of the other supported web browsers for Canvas.

Changing Settings for macOS - Safari

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- On a laptop or other computer running macOS:
 - Go to Safari > Settings > Privacy.
 - Make certain **Block all cookies** is NOT turned on.
 - If you had previously chosen Prevent cross-site tracking, Safari should prompt you to allow tracking of tools linked from Canvas. But if such prompts don't appear, or a learning tool shows a login screen, turn OFF Prevent cross-site tracking.
 - No separate login to the ForClass learning tool is required, provided the settings change is made as recommended above.
- Related information from Apple Support (including illustrated steps for making changes described above):
 - Manage cookies and website data
 - Prevent websites from tracking you

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Changing Settings for Mobile Devices - Safari

- On an iPhone, iPad or other mobile device running iOS:
 - Go to **Settings > Safari**.
 - o Scroll down to Privacy & Security and make certain **Block all cookies** is NOT turned on.
 - If you had previously chosen Prevent cross-site tracking, Safari should prompt you to allow tracking of tools linked from Canvas. But if such prompts don't appear, or ForClass shows a login screen, turn OFF Prevent cross-site tracking. (For Wharton users, no separate login to ForClass is required.)
- Related information from Apple Support:
 - o Safari settings on your mobile device

Changing Settings for Google Chrome

- If you don't allow sites to save cookies, sites may not work as expected.
- Go to Chrome > At the top right, click the three dots > Settings > Privacy and Security > Third-party cookies
 - Allow third-party cookies
 - Block all third-party cookies: If on, features on some sites may not work.
 - Send "Do not track" request with your browsing traffic: If toggled on, sites will not track you.
- Related information from Google Support:
 - Allow third-party cookies temporarily for a specific site
 - Manage your tracking protections